Common Errors & Warnings

Here is a List of common STDOUT errors. These errors may differ a little from the exact errors in your STDOUT
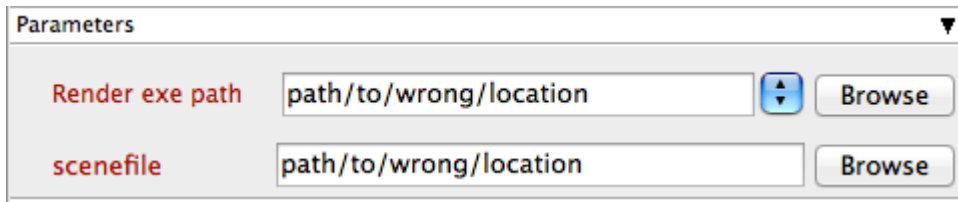
Files & Executables

Below are some examples of Warnings/Errors based around incorrect file/executable locations

```
-sh: path/to/wrong/location: No such file or directory
ERROR: exit status: 127
```

This is a very common error that usually means that the file or directory cannot be found on the workers

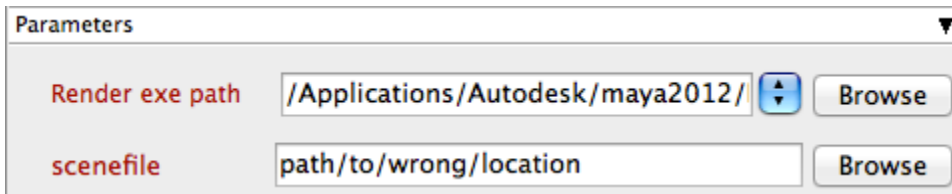This relates to any element of the submission UI that has a **path** set IE:

This can also occur when the worker does not have the correct mounted/mapped drives or correct permissions to access files

```
Error: File not found.:
Error: Cannot load scene "path/to/wrong/location". Please check the scene name.
// Maya exited with status 209
ERROR: exit status: 211
```

This error is the same as the above with one difference "Render exe path" is correct

This error is not just limited to Maya it can be for any application (the output may differ slightly)

Solutions:

- Check your job submission to ensure correct locations are set
- Check that the path to set locations are available and have correct permissions on the workers

Dependent Files

Below are some examples of Warnings/Errors based around incorrect file locations referenced in the scene file

Maya
Warning: (Mayatomr.Shader) : file1: referenced texture file "/incorect/texture/location/qube.jpg" doesn't exist, ignored

Cinema 4d
ERROR: Rendering failed: Asset missing

After Effects
aerender Error: After Effects error: Unable to Render: File Not Found /incorrect/file/location/qube.mov

These type of warnings mean that a texture/dependant file in this job could not be found

Commonly this is because the user has dependant files on there local machine IE: "C:\My Documents" or "/Users/USERNAME/Documents"

Solutions:

- Check your scene/project files to ensure all required media are on shared storage

Fonts

Below are some examples of Warnings/Errors based around fonts

Plugins

Below are some examples of Warnings/Errors based around plugins

Licensing

Below are some examples of Warnings/Errors based around incorrect licensing

Maya
Error: (Mayatomr) : could not get a license

Python & Perl

Below are some examples of Warnings/Errors based around python and perl

Perl

Below are some examples of errors that may occur with perl

Incorrect versions Click to expand
∨ STDOUT 64b Qube! to 32b Perl

This is perl, v5.8.9 built for MSWin32-x86-multi-thread

(with 12 registered patches, see perl -V for more detail)

Copyright 1987-2008, Larry Wall

Binary build 827 [291969] provided by ActiveState

http://www.ActiveState.com

Built Jan 26 2010 21:15:51

Perl may be copied only under the terms of either the Artistic License

or the

GNU General Public License, which may be found in the Perl 5 source kit.

Complete documentation for Perl, including FAQ lists, should be found on

this system using "man perl" or "perldoc perl". If you have access to the

Internet, point your browser at http://www.perl.org/, the Perl Home

Page.

INFO: loaded qb module and setup assignment.

∨ STDERR 64b Qube! to 32b Perl

Can't load 'C:\Program Files\pfx\qube\api/perl\58\qb.dll' for module qb: load_file:%1 is not a valid Win32 application at C:/Perl/lib/DynaLoader.pm line 226.

at C:/Perl/lib/DynaLoader.pm line 0

```
Compilation failed in require at C:\Program
Files\pfx\qube\api/perl/qb.pm line 66.

BEGIN failed--compilation aborted at C:\Program
Files\pfx\qube\api/perl/qb.pm line 66.

Compilation failed in require at C:\WINDOWS\Temp\job\0\253\253_0.pm line
6.

BEGIN failed--compilation aborted at C:\WINDOWS\Temp\job\0\253\253_0.pm
line 6.
```

⌄ STDOUT Incorrect version of perl

marker

⌄ STDERR Incorrect version of perl

marker

Python

Below are some examples of errors that may occur with python

Incorrect versions Click to expand

⌄ STDOUT 64b Qube! to 32b Python

marker

⌄ STDERR 64b Qube! to 32b Python

marker

⌄ STDOUT Incorrect version of python

marker

⌄ STDERR Incorrect version of python

marker

Solutions:

- Make sure all the workers have the correct versions of perl and python
- Make sure that Qube! and versions match if either 64b or 32b

Misc