

How to upgrade a supervisor on Windows

i If both of the following conditions are true, you will need to take the extra steps outlined in [Transferring data from MySQL to PostgreSQL](#) when upgrading the supervisor:

- You are upgrading the supervisor from pre-7.0 to Qube 7 (for example from 6.10-0a to 7.0-0)
- You wish to bring your Qube 6 job data forward into Qube 7

You need to uninstall the older Qube components, and then install the newer ones. No data is lost during the uninstall/re-install.

Stop the supervisor and the Database server

If you want to avoid a reboot during the uninstall/reinstall cycle, you need to stop the following Windows services, in this order:

- qubesupervisor (stop this first)
- pfxmysql (for Qube 6.x and below)
- postgresql-pfx (for Qube 7.0 and above)

You can either stop these services with the Services utility, or at the command-line if you've open a cmd prompt as "Run as Administrator"

```
sc stop qubesupervisor  
  
sc stop pfxmysql  
  
sc stop postgresql-pfx
```

Uninstalling the Qube Supervisor

The only condition is that the Qube-core is uninstalled last. You can uninstall all other Qube components in any order.

The most common order is

- uninstall the Qube supervisor
- uninstall the QubeGUI (if installed)
- uninstall the Qube-core

Installing the Qube Supervisor

The only condition is that the Qube-core is installed first. You can install all other Qube components in any order.

The most common order is

- install the Qube-core
- install the Qube supervisor
- install the QubeGUI